



Lakeside Crossing Shell
3650 Lakeside Dr.
Reno, NV 89509
775-826-4466

March 11, 2011

KC Walters
Advanced Refining Concepts, LLC
Sparks, NV 89431

Just a note to let you know how we are doing with GDiesel®. I have been very pleased with the increase in sales that GDiesel® has created. It has been a very positive change for us and our customers. I have to tell you about a particular incident that happened about six weeks ago. It was on a Saturday morning and we were having a problem with our point of sale system and we were on the phone with technicians to correct the problem, only to cause the whole site to go down. During this time we had a customer come to fill his tank with GDiesel®, only to be told that we could not pump until our system was back on line. He said he would wait. After about twenty minutes we informed the customer that we did not know how long it would be before he was able to pump his GDiesel®. He informed us that he needed his GDiesel® and he would wait until he could get it.

After an hour and a half of waiting, he was able to pump his GDiesel® and be on his way. Now that is loyalty to this product. We are also hearing that the diesel smell is gone and that is very much appreciated.

What I can tell you is, this has been a very positive experience for us and I want to thank you for all yours and George's help to make this work for us.

Thank You,

A handwritten signature in blue ink, appearing to read "LeAnn Cooper".

LeAnn Cooper
General Manager